

Citizens Advice Northumberland

All Citizens Advice Northumberland's offices are currently closed in line with the government guidance to help reduce the spread of Covid19.

However, we are still able to provide a telephone and digital service via the following channels:

Advice on any general enquiry areas	Telephone 03444 111 444 9.00am-4.30pm Mon-Fri. Email advice via our online form at www.citizensadvicenorthumberland.org.uk Online advice www.citizensadvice.org.uk
Universal Credit Help to Claim service	Telephone 0800 1448444 8.00-6.00pm Mon-Fri Or 01670 339985 Email uc@citizensadvicenorthumberland.org.uk Webchat/onlineadvice www.citizensadvice.org.uk/benefits/universal-credit/claiming/help-to-claim/ Textphone 18001 0800 144 8 444
Debt and money advice	Telephone 01670 339960 text "DEBT" to 81400 for a call back Email debt@citizensadvicenorthumberland.org.uk
Energy advice	Telephone 01670 339960 Email energy@citizensadvicenorthumberland.org.uk
Macmillan benefits advice	Telephone 01670 339985
Referrals into the Bridge Project	Telephone 01670 339985 Email bridge@citizensadvicenorthumberland.org.uk